

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Alan G. Doherty, Neil S. Rieck, Stephen M. Kennel,  
Terry J. Shannon and Robert H. Yip

For : METHOD AND SYSTEM FOR FACILITATING  
TELECOMMUNICATIONS SERVICE PROVISIONING  
AND SERVICE ASSURANCE

Atty Docket No. : SWA01 P-105A

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Mail Stop Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INFORMATION DISCLOSURE STATEMENT**

In accordance with 37 CFR 1.51, 1.56, 1.97 and 1.98, Applicants submit herewith patents, publications or other information listed on attached Form PTO-1449 for consideration by the Examiner in connection with examination of the present application.

This Information Disclosure Statement is not intended to constitute an admission that any patent, publication or other information referred to herein is "prior art" for this invention unless specifically designated as such.

Under 37 CFR 1.97(h), the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56(a) exists.

The Examiner is kindly requested to consider the United States patents, United States patent application publications, foreign patents and other information listed on the attached PTO-1449 Form during the examination of the above-identified application, making the references of record, and to return an initialed copy of the PTO-1449 Form to the undersigned attorney.

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: IDS  
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Copies of the documents listed on Forms PTO-1449 are not submitted herewith because they were previously cited by or submitted to the Office in the parent application, which is properly identified as parent application Serial No. 09/874,535, filed on June 5, 2001.

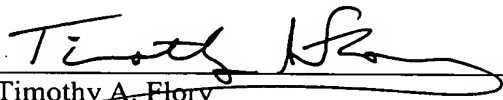
An early and favorable action on the merits is respectfully requested.

Respectfully submitted,

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NEIL S. RIECK,  
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By: Van Dyke, Gardner, Linn  
& Burkhart, LLP

Date: April 8, 2004.

  
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SWA01 P-105A

FORM PTO-1449 U.S. DEPARTMENT OF COMMERCE (Rev. 2-32) PATENT AND TRADEMARK OFFICE  INFORMATION DISCLOSURE STATEMENT BY APPLICANT  (Use several sheets if necessary)	ATTY. DOCKET NO. SWA01 P-105A	SERIAL NO.
	APPLICANTS: Alan G. Doherty et al.	
	FILING DATE	GROUP

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB- CLASS	FILING DATE IF APPRO- PRIATE
	5 9 0 3 3 7 2	05/99	Czerwiec	379	399.01x	
	5 9 2 0 8 4 6	07/99	Storch et al.	705	7	
	4 9 7 2 4 5 3	11/90	Daniel et al.	379	9.03	
	5 4 5 5 8 5 6	10/95	Story	379	327	
	5 6 4 4 6 1 9	07/97	Farris et al.	379	29.01	
	5 6 8 2 4 2 1	10/97	Glovitz et al.	379	100.05	

## FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB- CLASS	TRANSLA- TION
						Y N
	2 2 6 1 7 0 5	02/98	Canada	379	201.05	

## OTHER (Including Author, Title, Date, Pertinent Pages, Etc.)

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EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	SUB- CLASS	FILING DATE IF APPRO- PRIATE
		5	6	8	7	2	1	2	11/97	Kinser et al.	379	9.03	
		5	7	9	0	6	3	1	08/98	Minarczik et al.	379	2	
		5	7	9	0	6	3	4	08/98	Kinser et al.	379	29.01	
		5	8	5	9	8	9	5	01/99	Pomp et al.	379	9.05	
		5	8	7	5	2	4	2	02/99	Glaser et al.	379	201.05	
		5	8	8	1	1	3	1	03/99	Farris et al.	379	15.03	

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													Y	N

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		5	9	5	3	3	8	9	09/99	Pruett et al.	379	9	
		6	0	0	2	5	0	2	12/99	Pomp et al.	398	45	
		6	0	9	7	5	1	5	08/00	Pomp et al.	398	45	
		6	2	6	6	3	9	5	07/01	Liu et al.	379	27.01	
		6	5	8	7	8	5	1	07/03	Ditcharo et al.	707	6	
		6	6	1	4	8	8	2	09/03	Beamon et al.	379	27.01	

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